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DOCKET NO. 2001-081 US01U (NORT10-00101)  
Customer No. 33000

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : Paul M. Brennan  
Serial No. : 09/739,706  
Filed : December 20, 2000  
For : METHOD, DEVICE AND SOFTWARE FOR ASSESSING  
URGENCY OF INCOMING COMMUNICATIONS  
Group No. : 2697  
Examiner : Alam Elahee

**RECEIVED**

DEC 01 2003

Technology Center 2600

**MAIL STOP NON-FEE AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the Office Action having a mailing date of August 22, 2003, please amend the above-identified application as follows: